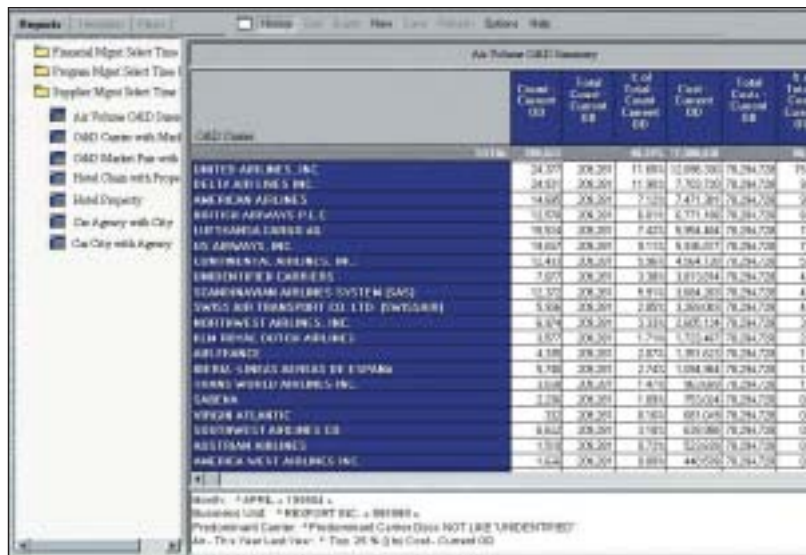


Portfolio™/Web – Travel

TAKE CONTROL OF YOUR TRAVEL INFORMATION

Portfolio/Web – Travel is a powerful Web-based reporting solution that lets you review, consolidate and manipulate travel data into a wide range of management reports. This flexible reporting tool provides access to the data needed to monitor policy compliance, preferred vendor usage and spending patterns to help control travel costs. And reports can be distributed quickly and easily among other internal departments for more effective cost budgeting.



The screenshot displays a software interface with a table titled "Air Future O&D Summary". The table has columns for "O&D Class", "Current Count", "Total Count", "Current % of Total", "Current Count", "Total Count", and "% of Total Count". The data rows list various airlines and their corresponding counts and percentages.

O&D Class	Current Count	Total Count	Current % of Total	Current Count	Total Count	% of Total Count
UNITED AIRLINES, INC.	24,377	208,207	11.80%	12,096,500	78,284,700	15.4
DELTA AIRLINES, INC.	24,377	208,207	11.80%	7,702,720	78,284,700	9.8
AMERICAN AIRLINES	14,632	208,207	7.03%	7,471,301	78,284,700	9.5
BRITISH AIRWAYS P.L.C.	11,076	208,207	5.32%	6,771,486	78,284,700	8.7
IRISH AIRWAYS, LTD.	10,924	208,207	5.25%	6,984,884	78,284,700	8.9
SW AIRWAYS, INC.	10,824	208,207	5.20%	6,868,677	78,284,700	8.8
CONTINENTAL AIRLINES, INC.	10,413	208,207	5.00%	4,784,100	78,284,700	6.1
EMIRATES AIRLINES	7,077	208,207	3.40%	1,812,024	78,284,700	2.3
SCANDINAVIAN AIRLINES SYSTEM (SAS)	11,577	208,207	5.56%	1,804,203	78,284,700	2.3
SWISS AIR TRANSPORT (CO. LTD. (SWISSAIR))	5,524	208,207	2.65%	3,269,000	78,284,700	4.2
NORTHWEST AIRLINES, INC.	5,524	208,207	2.65%	2,607,174	78,284,700	3.3
EL AL ISRAELI AIRLINES	3,827	208,207	1.84%	1,713,467	78,284,700	2.2
ALITALIA	4,139	208,207	1.99%	1,991,670	78,284,700	2.5
AFRICA - LONGISLANDS DE ESPANA	9,780	208,207	4.69%	1,084,984	78,284,700	1.4
THOMAS COUCH AIRLINES, INC.	3,827	208,207	1.84%	96,000	78,284,700	0.1
SARAJEVO	3,827	208,207	1.84%	96,000	78,284,700	0.1
TRIPZ AIRLINES	3,827	208,207	1.84%	871,000	78,284,700	1.1
IRISH AIRWAYS AIRWAYS CO.	8,842	208,207	4.24%	630,880	78,284,700	0.8
IRISH AIRWAYS AIRWAYS CO.	1,713	208,207	0.82%	120,000	78,284,700	0.1
AMERICAN AIRLINES, INC.	1,424	208,207	0.68%	44,000	78,284,700	0.05

BENEFITS FOR THE COMPANY

Cost Savings

- Effectively monitor costs by comparing actual spending to estimated travel budgets.
- Enhance policy compliance by monitoring and tracking exceptions.
- Leverage market share and usage data in vendor negotiations.
- Review spending patterns and identify opportunities to increase savings.

Data Integrity

- Closed loop network effectively captures and processes data.
- Global data repository provides accurate reporting information.
- Advanced 128-bit encryption ensures utmost data security.

Ease of Use

- Create only the reports you need and want.
- Advanced data filtering provides a high level of report customization.
- Easily open reports into spreadsheets for further data manipulation and uploading into your system.
- Global reporting platform ensures easy access to travel data.
- Check the status of reports online.



Corporate
Travel

American Express One[®]
Business Travel Services

Portfolio/Web — Travel puts you in control of how you receive and use your travel data. Customized management reports can be created for a chosen time period, travel category, geographic region and other criteria. And our secure Web site is accessible via commonly available desktop hardware and software for added convenience.

Portfolio/Web – Travel delivers effective travel management support by supplying the data needed to increase the effectiveness of your travel program. Review the information you need to monitor policy compliance, identify negotiation opportunities and track travel spending — the fundamental areas of successful travel management.

FINANCIAL MANAGEMENT

Tracking Travel Spending

- Add key performance indicators to highlight rank, value or percent.
- Review spending patterns to determine areas for greater savings and cost control.
- Create reports that identify spending by air, hotel and car suppliers and by total travel category.
- Compare actual spending to projections for any time period.

SUPPLIER MANAGEMENT

Identifying Negotiation Opportunities

- Use verifiable data to enhance negotiating leverage.
- Illustrate potential travel volume with top supplier reports.
- Analyze negotiation opportunities with market share reports.

PROGRAM MANAGEMENT

Building Policy Compliance

- Monitor compliance to evaluate travel policy effectiveness.
- Investigate trip activity quickly and effortlessly by drilling down to an individual travel itinerary.
- Use exception reports to view out-of-policy incidents.

HOW IT WORKS

- Access your data via American Express@Work,[®] our suite of online travel management solutions.
- Choose the reports you want to run.
- Open reports into spreadsheets and save them on a PC.
- Select from a list of available fields to access just the information you need to make decisions.
- A wide selection of reports and specific data filters includes time period, geography, travel category, supplier and currency.

For details, contact your American Express One representative or visit www.americanexpress.com/americanexpressone

Portfolio™/Email – Travel

RAPID TRAVEL DATA DELIVERY VIA EMAIL

Portfolio/Email – Travel delivers detailed travel management reports via email, minutes after they are produced. These concise reports and color graphs provide the information companies need to effectively manage their travel program. And data is displayed so that travel purchasing trends can be assessed quickly and easily to better control travel costs. A variety of standard reports and graphs are available, or your American Express representative can recommend a reports package that best suits your needs.



BENEFITS FOR THE COMPANY

Effective Travel Data Analysis

- An entire year's data can be displayed on a single graph to easily identify total travel spending.
- Summary and detail level reports identify spending by company or by specific cost center.
- Reports identify cyclical, seasonal and geographic spending patterns for better expense budgeting.
- Global Air Reports set identifies global air spending and negotiating opportunities.

Streamlined Auditing & Reconciliation

- Data can be detailed by cost center, department or other criteria.
- Easy to verify charges, resolve disputes or audit expense reports.
- American Express is a single contact point for all management reporting questions.

Reduced Travel Costs

- Demonstrate the potential to shift travel volume for added leverage in vendor negotiations.
- Analyze areas where policy revisions can help reduce costs.
- Track use of preferred vendors to maximize savings.
- Identify out-of-policy instances and reasons for the exceptions.

Portfolio/Email — Travel delivers the information you need, when you need it. Our closed-loop network automatically captures, processes and delivers your air, hotel and rental car travel data, so you can be sure of the integrity of the information provided. And our Global Information Services team is your single point of contact for any additional travel information you may need.

Portfolio/Email – Travel delivers effective travel management support by supplying the data needed to increase the effectiveness of your travel program. You'll receive vital travel information via email to monitor policy compliance, identify negotiation opportunities and track travel spending — the fundamental areas of successful travel management.

FINANCIAL MANAGEMENT

Tracking Travel Spending

- Review spending patterns to determine areas for greater savings and cost control.
- Identify spending by air, hotel and car suppliers and by total travel category.
- Compare actual spending to budget projections.

SUPPLIER MANAGEMENT

Identifying Negotiating Opportunities

- Use accurate, verifiable data to enhance leverage in vendor negotiations.
- Analyze negotiating opportunities with key suppliers.
- Illustrate potential travel volume and market share shifts.

PROGRAM MANAGEMENT

Building Policy Compliance

- Monitor compliance to evaluate the effectiveness of your current travel policy.
- Use exception reports to view out-of-policy incidents and reasons.

HOW IT WORKS

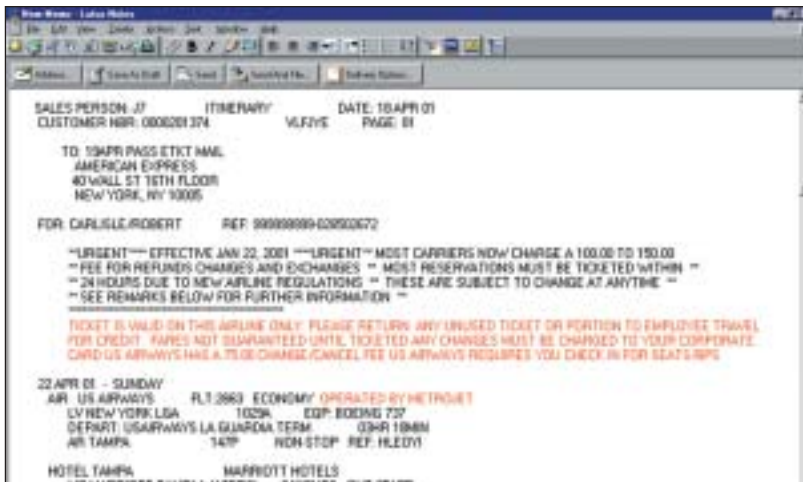
- Reports are sent via email minutes after they are produced for timely delivery.
- Reports can be produced one time, semi-annually or yearly.
- Select from a variety of standard reports and graphs or have our representative recommend a report package for you.
- Reports are emailed automatically to you.
- Forward reports to as many company personnel as needed using your internal email system.
- Advanced sorting and filtering tools are applied during set-up to meet your specific reporting requirements.
- Value-add custom travel reports are available for companies with more complex reporting requirements.

For details, contact your American Express One representative or visit www.americanexpress.com/americanexpressone

E-Fulfillment Services

APPLYING TECHNOLOGY TO LOWER ONLINE TRAVEL FULFILLMENT COSTS

American Express is a single source provider of cost-effective, end-to-end interactive travel solutions, including extensive online travel fulfillment and interactive support services. We have the dedicated resources, specialized personnel, leading-edge technology and interactive experience to handle all aspects of your online booking fulfillment requirements — from reservation assistance and file finishing to accounting and reporting. And we can help reduce your online travel processing costs by 50%-70%* over traditional bookings made through an agent.



BENEFITS FOR THE TRAVELER

Specialized Personnel and Traveler Support

- Highly-trained Interactive Travel Specialists can assist with both online and traditional phone reservations.
- 24-hour, toll-free phone support for navigational and travel-specific questions.
- 24-hour travel assistance for enroute ticket changes and post-ticketing cancellations and exchanges.
- Navigational assistance for major travel booking engines.

BENEFITS FOR THE COMPANY

Cost Savings

- Companies can save 50%-70% on standard transaction fees.*
- The more bookings you can move online, the more your company can save.
- Innovative technology automates and streamlines the e-fulfillment process and reduces costs.
- Centralized servicing and high volume processing fully leverage economies of scale.
- File finishing automation requires no manual intervention, minimizing handling time and processing costs.

* Savings will vary depending on company's management fee arrangement and corporate travel policy.



Corporate
Travel

American Express One[®]
Business Travel Services

Our E-Fulfillment Services reduce online travel processing costs through the seamless integration of innovative file finishing technology, high volume processing capabilities and efficient operations. The result is a very fast and highly accurate flow of travel data, with minimal manual intervention required. Processing online bookings takes less time, uses less manpower and is less costly.

MORE BENEFITS FOR THE COMPANY

Seamless Reservations and Data Processing

- Integrates seamlessly with American Express back office systems and Internet booking engines for fast and accurate flow of travel data.
- Supports multiple GDS systems and major third-party Internet booking engines for exceptional servicing and flexibility.
- Enhanced data integrity provides reliable, accurate travel management reports for greater budgeting control.

Specialized Personnel

- Knowledgeable travel counselors are specially selected and trained to serve both Internet-based and traditional phone reservations.
- Extensive knowledge of both American Express products and other third party booking systems.
- Specialized groups of agents process manual requests for maximum cost efficiency.
- Reliable enroute reservation assistance and customer phone support, as needed.

Customization Expertise

- Unmatched experience in corporate interactive fulfillment services.
- File finishing software is fine tuned for each client for efficient, automated and cost-effective online travel fulfillment.

Service Flexibility

- Companies can use an American Express online booking product or another third party system.
- Choose a total end-to-end e-fulfillment program or select from a menu of products and services.
- Experienced in serving online fulfillment needs for hundreds of companies of all sizes.

Operational Support

- Travel accounting services include ticket refunds, voids, exchanges, credit and debit memos and assistance with lost ticket applications.
- Consolidated reports and graphs capture data from both online and traditional reservations.
- Ticket TRAX® recovers funds from unused e-tickets.
- American Express® Fee Allocator disburses travel agency expenses across your organization.

For details, contact your American Express One representative or visit www.americanexpress.com/americanexpressone