

The Lightpath Business Communication Network.

Built for High
Performance
from the
Inside Out.



 **Lightpath**[®]
A Cablevision Company

“Customer-First” Service

At Lightpath, we know our communications network is only as good as the people behind it. So we made it easy for our customers to stay connected with us, providing toll-free, one-call convenience for technical, billing and customer service issues from skilled representatives who always put the customer first.

AROUND-THE-CLOCK TECHNICAL SUPPORT

- Calls are handled by experienced representatives who provide answers, not an operator who takes messages.
- Lightpath’s Network Operations Center (NOC) provides technical assistance, 24/7.
- Most problems can be solved within minutes — not days.

TIMELY IMPLEMENTATIONS

An experienced project manager and implementation team ensure a timely service start-up with minimal disruption to your business.

AWARD-WINNING CUSTOMER SERVICE

Lightpath has received a Commendation for Service Excellence from the New York State Public Service Commission for four consecutive years.

Sign Up Now for Electronic Billing

Avoid bulky paper reports. Each month, you’ll receive an electronic bill with all your Lightpath invoices consolidated onto one CD for fast and easy reconciliation and payment.

Call toll free 1- 866 - 611- 3434 to set up your Lightpath Electronic Billing account today!

READ ABOUT OUR AWARD-WINNING CUSTOMER SERVICE NETWORK

> > > www.lightpath.net/customers



Voice Solutions

As one of the largest local exchange carriers in New York, New Jersey, and Connecticut, Lightpath provides a full line of voice communication services to businesses of all sizes. Our advanced optical network, superior bandwidth and wholly-owned infrastructure ensure greater data speed, transmission quality and service reliability—with savings up to 25% on your current phone bill.

Your Lightpath sales representative will help develop a customized, bundled voice solution that can include:

- Business Lines • DID and DOD trunking • Two Way Trunks
- Centrex • Voice Mail • Remote Call Forwarding • Toll-Free
- Local, Regional & Long Distance • Foreign Exchange Service
- ISDN (BRI) and (PRI) • DS-1 and DS-3 private lines

ACT NOW FOR FREE SIGN-UP!

LIGHTPATH CALLING CARDS:

A convenient way to make local, regional and long-distance calls from anywhere in the world. Call 866-611-3434 NOW to get your Lightpath Calling Card.

LIGHTPATH TELECONFERENCING SERVICES:

A cost-effective way to conduct meetings by phone connecting up to 125 different locations. Call your account representative or dial toll-free 866-611-3434 and press #3 to activate your account today!

GET THE INSIDE SCOOP ON OUR VOICE SOLUTIONS

> > > www.lightpath.net/solutions/voice



Data Solutions

Lightpath offers innovative data network solutions that provide the capacity, speed, quality and reliability needed to support today's data-intensive business requirements.

- Asynchronous Transfer Mode (ATM) — A cost-effective way to transfer video, audio and computer data at very high speeds company-wide.
- Frame Relay — Supports multiple applications by sharing bandwidth over an advanced high-speed common network, for lower hardware costs and reduced usage and access fees.

- Private Lines DS-1 and DS-3, OC-3c, OC12c — Circuits may be used on a point to point or hubbed basis, ideal for companies with heavy telecommunications traffic.
- Metro Ethernet — A scalable, high performance network, ideal for transmitting large quantities of digital data to geographically dispersed locations.

Whatever your needs — telemarketing, large quantity digital data transfer, or high-capacity for complex applications such as Enterprise Resource Planning (ERP), Customer Relationship Management (CRM), Electronic Data Interchange (EDI) — Lightpath can customize a data solution for you.



GET THE INSIDE SCOOP ON OUR DATA SOLUTIONS

> > > www.lightpath.net/solutions/data

Internet Solutions

As a full service Internet Service Provider (ISP), Lightpath provides a selection of high-speed, high-performance Internet packages. Our all-digital, optical network lets customers take full advantage of the Internet to open up new markets, enhance customer service and improve cost efficiency.

- Lightpath.net — High-performance connectivity totally dedicated to your business (not shared with other customers like DSL), sized to fit to your business requirements and scalable to grow with your needs.
- Virtual Private Network (VPN) — Provides full-time connectivity to branch or remote locations without the expense and maintenance of dedicated private lines.

- Managed Firewall — Provides a policy-based managed firewall solution available in configurations for a variety of customer needs from low-cost single-site enforcement to more comprehensive multi-site, enterprise-wide management.

And we can customize a business communication solution that's specific to your industry and to your company.

Learn how Lightpath can enhance the connectivity, productivity and profitability of your business. Visit www.lightpath.net/technology/case_studies for examples of specific solutions we developed for customers in government, education, sales and health care.

Your Lightpath sales representative will help select the Internet solution best suited for your needs.



GET THE INSIDE SCOOP ON OUR INTERNET SOLUTIONS

> > > www.lightpath.net/solutions/internet